

The Course

In brief...

Challenging behaviour is causing increasing concern today as many individuals have increasing levels of stress and uncertainty in their lives. This behaviour can be due to factors such as anxiety, neglect, abuse, learning disabilities and conditions like dementia. Understanding the causes of challenging behaviour is the first step towards finding ways to support individuals and manage their behaviour.

Whether you're interested in learning for work, career progression or self-development, our range of nationally recognised courses provide a flexible blended approach to your learning.

Our Enrolment Process is complete online and you will be assisted every step of the way by one of our team members.

If you require any further information, please call James Sewell on direct line 01202 205800 or email on <a href="mailto:sewelli@bpc.ac.uk">sewelli@bpc.ac.uk</a>

Who is it for?

Whether you're interested in learning for work, career progression or self-development, our range of nationally recognised courses provide a flexible blended approach to your learning.

For each qualification the learner receives a hard copy/learning pack, which contains all the theory and knowledge a learner will need to achieve these Level 2 qualifications. We use an online learning platform known as eAssessor to submit your answers to the course, the course is broken into topics/sections and you submit your studies to your assessor for feedback as you work your way through.

What the Course Leads to

What courses can I do after this?

#### **Oualifications on offer:**

- Lean Organisation Management Techniques
- Principles of Customer Service
- Principles of Business and Administration
- · Principles of Team Leading
- Retail Operations
- Principles of Warehousing and Storage
- Equality and Diversity
- Understanding Safeguarding and Prevent Programme
- Awareness of Mental Health Problems

# **Key Information**

Duration

4 Months

Attendance

Online

Level

Other Courses

Qualification Name

Diploma in Clinical Health Care

Support

Awarding Body

Various

Curriculum Area

Commercial Delivery -

Commercial Delivery

- · Certificate in Understanding Children and Young People's Mental Health
- Understanding Specific Learning Difficulties
- Understanding Care & Management of Diabetes
- Understanding Autism
- Principles of Dementia Care
- Principles of Data Security and Data Protection

What do I need to apply

To do this course you should have...

These funded courses are available for anyone that is 19 years old and over, that have lived in the EU/UK for the past 3 years.

No previous experience or knowledge of this subject is required.

No work experience required.

#### Course costs

Course Code	Start Date	Costs 16-18	Costs 19-23 (v	with concessions)	Costs 19+ (no concessions)
BP00613	06/09/2023	TBC	TBC		TBC

<sup>\*</sup> Please note fees are subject to change.

### **Costs**

These courses are offered 'free' on the proviso that the course is completed. If you fail to complete any course, you will be liable to pay a £125.00 administrative fee.

Please Apply Now using our Online Enquiry Form - Web link <a href="https://www.thecollege.co.uk/adult-skills/free-online-courses">https://www.thecollege.co.uk/adult-skills/free-online-courses</a>

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### **Associated Costs**

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Course Content

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# What you will learn:

- Unit 1 Understand Behaviour That Challenges
- Unit 2 Understand How to Support Positive Behaviour
- Unit 3 Understand the Importance of Effective Communication and the Management of Behaviour That Challenges
- Unit 4 Understand the Role of Reflection and Support for Those Involved in Incidents of Behaviour that Challenges

Next Steps ... Email: enquiries

Telephone: 01202 205205

Web: Live chat available on the website





