



The Course

In brief...

The Information Communications Technician occupation delivers efficient operation and control of the IT and/or Telecommunications infrastructure. Validated by the British Computer Society and delivered by Bournemouth & Poole College, the Apprenticeship combines study days at college with the remainder of the time the apprentice being based in the workplace working alongside your software/ hardware and networking experts

What the Course Leads to

What courses can I do after this?

Degree apprenticeship

What jobs can I get?

1st & 2nd line support telecoms technician.

Cloud technician Communications technician

Cyber/security support

Data centre support technician

First-line support Help desk

Support It field technician, IT support analyst, IT Support Officer

Maintenance support technician

Network field operative. Network support Office it technician Telecommunications technician

What do I need to apply

To do this course you should have...

Candidates will likely require five GCSEs at grades 9-4, (especially English, Mathematics and a Science or Technology subject), a relevant Level 3 Apprenticeship or other relevant qualifications and experience.

What about work experience?

No essential

Course costs

Course Code Start Date Costs 16-18 Costs 19-23 (with concessions) Costs 19+ (no concessions)

Course Code	Start Date	Costs 16-18	Costs 19-23 (with concessions)	Costs 19+ (no concessions)
DAXOHE0007	Various	TBC	TBC	TBC

* Please note fees are subject to change.

Key Information

Duration

18 Months

Attendance

Full-time

Level

Level 3

Qualification Name

Apprenticeship Standard

Awarding Body

British Computer Society

Curriculum Area

Business, Digital, Leadership &

ESOL - Digital & Computing

Course Content

Course Content

The Network Technician route contains the following core duties:

- Complete cabling tasks for example coaxial, copper, fibre or remotely.
- Administer mobile devices on a network.
- Deliver network tasks prioritising security with a view to mitigating and defending against security risks.
- Install and configure relevant software and physical or virtual hardware as appropriate for example: network devices, switches and routers

Core duties of this role involve:

- Providing technical support to customers both internal and external through a range of communication channels
- Establishing and diagnosing ICT problems/ faults using the required troubleshooting methodology and tools
- Applying appropriate testing methodologies and processes to resolve ICT technical issues
- Installing and configuring software and hardware

Next Steps ...

Email: enquiries@thecollege.co.uk

Telephone: 01202 205205

Web: www.thecollege.co.uk

Live chat available on the website

