



Property Maintenance Operative Apprenticeship Level 2

2021/22

Inspiring Lives, Discovering Futures

The Course

In brief...

Apprenticeships are a popular choice for people who are looking to develop their skills and gain valuable work experience and training while being paid.

The primary role of a Property Maintenance Operative is to optimise property condition and quality and to ensure the building is kept in a safe working condition. Property Maintenance Operatives need to maintain a high level of quality, providing maximum satisfaction to customers, clients, guests and team. They will understand the mechanism of buildings including electrical, plumbing, plant, safety systems and equipment. They will provide first and immediate response to fault finding, whilst maximising quality and ensuring cost-effectiveness. They will ensure the prevention of major damage that could result in extensive costs and minimise reactive intervention.

You will be required to attend college one day per week where you will be taught theory and practical skills. You will also be required to develop your experience and workplace skills while at work where you will build a portfolio of evidence.

To successfully complete this apprenticeship you will need to achieve a minimum of Functional Skills maths and English Level 1 and pass an End Point Assessment which consists of a Knowledge Assessment a Practical Skills Assessment and an Interview.

The apprentice does not have to pay any fees for this course, however the employer may be required to pay a contribution towards the costs of training.

Your offer of Apprenticeship training will be dependent upon you securing employment, the college may be able to assist you with this

Who is it for?

Typical job roles

Maintenance Assistant, Property Engineer, Facilities Assistant, Maintenance Engineer, Maintenance Manager, Maintenance Technician, Caretaker, Janitor, Multi-Skilled Technician, Premises Manager

What the Course Leads to

What courses can I do after this?

Progression

Completing this apprenticeship programme with its transferable skills will enable progression into roles such as a Technical Specialist e.g. Electrical or Plumbing and Supervisory and Management roles e.g. Facilities Management, across a wide range of sectors.

What jobs can I get?

Typical job roles

Maintenance Assistant, Property Engineer, Facilities Assistant, Maintenance Engineer, Maintenance Manager, Maintenance

Key Information

Duration

24 Months

Attendance

Full-time

Level

Level 2

Qualification Name

Apprenticeship Standard

Awarding Body

CSKILLS/City & Guilds

Curriculum Area

Engineering and Construction - Wood Trades

Technician, Caretaker, Janitor, Multi-Skilled Technician, Premises Manager

What do I need to apply

To do this course you should have...

You will need an employer who will provide you with the range of work and training for you to achieve your qualifications.

Minimum of GCSE Grade E or 2.

A commitment to attend college every week and be willing to learn.

What about work experience?

Suggested Sectors

Housing, Healthcare, Social Care, Hospitality, Education, Commercial Properties, Leisure, Retail, Public & Private Sector Buildings

Course costs

Course Code Start Date Costs 16-18 Costs 19-23 (with concessions) Costs 19+ (no concessions)

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CDN2XP0171	01/08/2021	TBC	TBC	TBC

* Please note fees are subject to change.

Course Content

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Core Technical Competencies/Skills and Knowledge/ Understanding

A Property Maintenance Operative will use their knowledge and understanding of basic carpentry, electrical, plumbing and decorating to;

- Understand and demonstrate the importance of Health and Safety in the workplace
- Comply with organisational safety, policies and procedures and identify hazards and reduce them
- Consider safety compliance with a diverse sector of client groups
- Understand and demonstrate the importance of working safely at height
- Carry out repairs to the fabric of a building, for example repairs to walls, doors, doorframes, skirting boards or plaster damage to internal walls
- Understand and maintain plumbing and drainage systems, for example repairs to WC systems, leaking taps or water testing and unblocking drains
- Maintain high levels of water hygiene within a building
- Understand and maintain electrical distribution, safe repair of electrical installation to legal requirements, for example replacing damaged sockets, plugs, lighting and fuses.
- Understand and maintain plant, safety systems and equipment
- Demonstrate and implement energy, environment and sustainable practices
- Understand and maintain grounds and external fabrication of a building, such as drainage and guttering
- Understand and demonstrate the safe use of hand tools, for example screwdrivers, power drills, pliers, paper strippers and a variety of other tools used in plumbing and carpentry
- Demonstrate and understand the importance of the control of resources and stock
- Understand and demonstrate the principles of Planned Preventative Maintenance
- Understand how to prepare for refurbishment or deep clean of equipment and surfaces
- Carry out repairs and reactive maintenance
- Understand the importance of customer service
- Record and report information accurately either internally or externally

Next Steps ...

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Live chat available on the website

