

## Bournemouth Borough Council

### Bournemouth Borough Council Housing & Communities Directorate Case Study



[Bournemouth, Christchurch and Poole Council \(BCP\)](#) is the local authority for Bournemouth, Dorset. Bournemouth is fortunate enough to have retained a Direct Labour Organisation (DLO) and has its 120 of its own directly employed trades staff, 12% of which are apprentices. The service is very well regarded and has one of the highest repairs tenant satisfaction ratings in the country, looking after 5500 council and leasehold properties.

The Housing and Communities directorate maintains and develops the council's corporate buildings and undertakes large scale refurbishment and construction projects in the public and private sector (through Seascape South). Any surplus made is re-invested into council services. Recent projects include a new build café development at Durley Chine that won a national LABC excellence award, the refurbishment of a 40 bed care home in Boscombe and an overnight beach hut development in Southbourne.

▶ [Objective](#)

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▶ [Solution](#)

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▶ [Results](#)

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▶ [Employer View](#)

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