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Financial Services

Money Management

Exciting new courses focused on the skills you need to start your career within the Financial Services sector.



Customer Service is at the heart of any effective business and Financial Services is no different. Employers within the sector have high expectations of their staff to provide excellence in customer service and pride themselves in employing staff who can deliver.

Our programmes focus on Financial Services and reflects what it is like to work for one of the many financial services employers, locally, nationally or globally.

You'll cover topics including key Customer Service, IT and administration skills that are crucial to the effective operation of Financial Services businesses. You may even have the opportunity to take part in a work placement where you will join a (local) employer to work as part of their team and learn the relevant and valuable experience of how they operate.

"10,500 people are employed within the financial and professional services sector in Bournemouth, that's 12.1% of the population."

You'll gain a deeper understanding of the Financial Services industry, how it is structured and regulated. You will also be introduced to terminology used within the industry and the key features of financial products. This will give you an insight into working within Financial Services across a variety of roles and provide you with an excellent foundation for further study. You will leave with a nationally recognised qualification in Customer Service and a drive to succeed.

[Take a look at all of our Financial Services courses](#)