



## The Course

### In brief...

In a competitive market, a reputation for good customer care and customer service can give your business the leading edge. Make your customers love you, not leave you!

### What the Course Leads to

### What courses can I do after this?

You may want to attend further one day professional development workshops such as Motivating and Building your Team and Performance Management.

### What do I need to apply

### To do this course you should have...

There are no formal entry requirements.

### Course costs

#### Costs

£175.00

### Course Content

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Can your business thrive or develop without good customer relations and good customer service? This workshop will encourage you to review your current practice, acknowledge your strengths as well as your weaknesses and prepare for improvement.

## Key Information

### Duration

1 Day

### Attendance

Part-time

### Level

Other Courses

### Qualification Name

College Certificate

### Awarding Body

Bournemouth & Poole College

### Next Steps ...

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